

03 March 2026

Dear Providers

Sisonke Health Medical Scheme transition from Momentum TYB to Medscheme Systems – Effective 1 May 2026

This communication serves to confirm that Sisonke Health Medical Scheme will be transitioning to Medscheme as its Administrator and Managed Healthcare service provider with effect from **1 May 2026**.

From this date, all **pre-authorisations, claims submissions, network management, and related payments** will be managed directly by Medscheme.

The **service transition process** is currently underway to ensure continuity of care and a seamless experience for both members and providers. Further detailed communication will be shared closer to the implementation date. This will include cutover dates, contact details and other important information relating to the transition process. Please be on the lookout for this during the month of April 2026.

Kind regards

Dr Urvashi Pather
Acting General Manager, Healthcare Professionals Strategic Unit
Medscheme Holdings

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